

# INSEP

Industrial Skills Enhancement Program

## Employability Skills for Fresh Graduates

*Skills Training*

*Enhance Employability*

*RM1000 allowance per month*

### PROGRAMS

- ENTERPRISE RESOURCE PLANNING (ERP, SAP)
- CERTIFIED ETHICAL HACKER (CEH)
- DESIGN & DEVELOPMENT (D&D)
- CUSTOMER CARE MANAGEMENT (CCM)
- HALAL TRAINING DEVELOPMENT (HTD)

Online Registration  
[www.psd.org.my](http://www.psd.org.my)

\*Terms and Conditions Apply

**PSDC**

**BUILDING TALENT BEYOND TOMORROW**

NO. 1, JALAN SULTAN AZLAN SHAH, BANDAR BAYAN BARU, 11900 BAYAN LEPAS, PENANG  
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PROGRAMS	ENTRY REQUIREMENT	PERFORMANCE SERIES	TECHNICAL SERIES	PROFESSIONAL CERTIFICATION	INTAKE DATE
<p><b>Enterprise Resource Planning (ERP, SAP)</b></p> <p>2 Months Training + 3 Months Industrial Attachment</p>	<ul style="list-style-type: none"> <li>• B. in Information Technology</li> <li>• B. in Computer Science</li> <li>• B. in Business IT</li> <li>• B. in Business &amp; Accountancy</li> <li>• B. in Computer Engineering</li> <li>• B. in Information Science &amp; Technology</li> <li>• B. in Human Resources</li> </ul>	<ul style="list-style-type: none"> <li>• Business English</li> <li>• Presentation Skills</li> <li>• Negotiation Skills</li> <li>• Problem Solving &amp; Decision Making</li> <li>• Project Management</li> </ul>	<ul style="list-style-type: none"> <li>• SAP Application Fundamentals</li> <li>• SAP Technology Fundamentals</li> <li>• SAP ERP Processes</li> </ul>	<ul style="list-style-type: none"> <li>• SAP</li> </ul>	<p>18 May 2009 22 June 2009 20 July 2009 10 Aug 2009 5 Oct 2009 16 Nov 2009</p>
<p><b>Certified Ethical Hacker (CEH)</b></p> <p>2 Months Training + 3 Months Industrial Attachment</p>	<ul style="list-style-type: none"> <li>• B. in Information Technology</li> <li>• B. in Computer Science</li> </ul>	<ul style="list-style-type: none"> <li>• Business English</li> <li>• Presentation Skills</li> </ul>	<ul style="list-style-type: none"> <li>• Certified Security Specialist</li> <li>• Network Security Administrator</li> <li>• Certified Ethical Hacker</li> </ul>	<ul style="list-style-type: none"> <li>• EC Council Ethical Hacking and Countermeasures</li> </ul>	<p>18 May 2009 13 July 2009 10 Aug 2009 5 Oct 2009</p>
<p><b>Design &amp; Development (D&amp;D)</b></p> <p>5 Months Training + 3 Months Industrial Attachment</p>	<ul style="list-style-type: none"> <li>• B. in Science Physics</li> <li>• B. Eng in Electrical &amp; Electronics</li> <li>• B. Eng in Mechatronics</li> </ul>	<ul style="list-style-type: none"> <li>• Business English</li> <li>• Presentation Skills</li> <li>• Creative Thinking</li> </ul>	<ul style="list-style-type: none"> <li>• Programming</li> <li>• Basic Transistors</li> <li>• Basic RF Concepts</li> <li>• Portable Radio Design</li> <li>• Simulation</li> <li>• Digital Signal Process</li> <li>• Electro Magnetic Compatibility</li> <li>• HDL Designer</li> <li>• VLSI Design &amp; Testing</li> <li>• System Design</li> <li>• Basic Soldering</li> <li>• PCB Design</li> </ul>	<ul style="list-style-type: none"> <li>• -NA-</li> </ul>	<p>1 June 2009 13 July 2009</p>
<p><b>Customer Care Management (CCM)</b></p> <p>2 Months Training + 3 Months Industrial Attachment</p>	<ul style="list-style-type: none"> <li>• Degree in any discipline</li> </ul>	<ul style="list-style-type: none"> <li>• Business English</li> <li>• Negotiation Skills</li> <li>• Problem Solving &amp; Decision Making</li> </ul>	<ul style="list-style-type: none"> <li>• Contact Centre Introduction</li> <li>• Enhancing Communication Skills</li> <li>• Inbound Tele-skills</li> <li>• Outbound Tele-skills</li> <li>• Contact Centre Operations - People</li> <li>• Contact Centre Operations - Technology &amp; Process</li> <li>• Personal Development</li> </ul>	<ul style="list-style-type: none"> <li>• Certification Assessment by Adam University</li> </ul>	<p>25 May 2009 29 June 2009 27 July 2009 10 Aug 2009 5 Oct 2009 16 Nov 2009</p>
<p><b>Halal Training Development (HTD)</b></p> <p>3 Months Training + 3 Months Industrial Attachment</p>	<ul style="list-style-type: none"> <li>• Degree in any discipline</li> </ul>	<ul style="list-style-type: none"> <li>• Business English</li> <li>• Presentation Skills</li> <li>• Negotiation Skills</li> <li>• Problem Solving &amp; Decision Making</li> <li>• Project Management</li> </ul>	<ul style="list-style-type: none"> <li>• Understanding Halal</li> <li>• Understanding the Halal Industry</li> <li>• MS1500:2004 The Malaysian Halal Food Standard</li> <li>• Best Halal Practices</li> <li>• Effective Halal Operations</li> <li>• Halal Internal Auditing</li> </ul>	<ul style="list-style-type: none"> <li>• Certified by Halal Industry Development Corporation (HDC)</li> </ul>	<p>25 May 2009 27 July 2009 10 Aug 2009 5 Oct 2009</p>